

From: OvidPete@aol.com@inetgw
To: Microsoft ATR
Date: 11/20/01 4:59pm
Subject: Microsoft

Dear Sirs:

I run a small one man business printing very large baseball posters using Microsoft Excell. I have experienced many problems using this software that has caused me to lose many hours of work. Every time that I have called Microsoft for technical help I have been told I would have to either pay for the help or contact the people who sold me the computer for the help. My problems are not mainstream and the computer shop cannot help me. My problems revolve around errors and flaws in Microsoft software (Excel and Windows 3.1).

PLEASE DO NOT LET MICROSOFT OFF THE HOOK!!!!.
Any one who would sell this software and not support it with its errors does not practice ethical or moral business practices. If I could purchase other software from someone else I would but I cannot; Microsoft is the ONLY company who writes software that I can use.

If you would like to contact me I can be reached at :

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Thankyou for your efforts to protect us against unfair business practices (along with the protection from those "people" who would try to kill us)

Sincerly

Peter Allen